



# THE FACILITIES TIMES

## FACILITIES MANAGEMENT

November 2018

### Facilities shops switch to zones for better response

To better serve Auburn University's campus, Facilities Management maintenance departments have fundamentally altered the way they serve.

Beginning in October, maintenance switched from working in functional organizations to a zone system, allowing for faster responses by having dedicated groups of employees for specific buildings and locations.

Utilizing functional organizations, each maintenance shop is organized into specific trades, such as electricians, paint and plumbing. Switching to zones organizes employees in the shops by trade, allowing them to serve specific locations, or zones, designated to them.

Instead of having any available electrician work on a reported problem, for example, zones allow a set electrician for a set building or group handle the issue, providing less confusion and timelier responses.

"The move to zones has two main objectives: to provide a more consistent and direct line of communication for our clients to our maintenance supervisory staff, and to increase our efficiency in resolving issues that require multiple trades," Maintenance Director Dan Whatley said.

The shift to zones will not affect the operations of several shops within

Facilities. Currently six shops are placed into zones: carpentry, electrical, mechanical, paint, plumbing and roofing.

Shops that will remain as functional organizations are access control, automotive, heavy construction and abatement, preventive maintenance, and fabrication, which is a recent combination of the sign shop, cabinetry and sheet metal.

In-house construction will remain a separate section under maintenance.

In the switch, four zones were created:

Zone 1—Supervisor Travis Tally with assistant supervisors Chris Potts and Travis Herrmann—includes the Ginn College of Engineering, RBD Library and Mell Classroom, School of Nursing, Harrison School of Pharmacy, and the Jule Collins Smith Museum of Fine Art.

Zone 2—Supervisor Fred Buchanan with assistant supervisors George Kirkpatrick and David Floyd—includes the colleges of agriculture, human sciences and sciences and mathematics, and the School of Forestry and Wildlife Sciences.

Zone 3—Supervisor Tracy Mask with assistant supervisors Nathan Evans and Shane Johnson—includes the colleges of architecture, education, liberal arts and veterinary medicine, and Risk Management and Safety.

Zone 4—Supervisor Shawn Harrelson

with assistant supervisors Randy Greene and Burke Wagoner—includes the Harbert College of Business, the offices of information technology and the president, Facilities Management, and the Provost and Senior Vice President for Student Affairs.

Zones 1 and 2 are under Manager Perry Wood, with administrative support provided by Anne Griffin. Zones 3 and 4 are under Manager Kenny Sullins with administrative support from Davon Fox. They are all under the umbrellas of Maintenance Director Dan Whatley and Assistant Director Bruce Arnold.

The employees and managers occupying the four zones are what make the program work.

"By equipping our supervisory team with highly qualified and professional technicians from each of the 6 trades—carpentry, plumbing, painting, electrical, roofing and mechanical—we are ensuring that they have the ability to prioritize and schedule the entire work requirement rather than just the trade work requirement."

That means faster, more efficient service across campus with less confusion or time required. And that allows Facilities to better support Auburn University in its goals to inspire, innovate and transform the lives of students and educators each and every day.

## OUR CORE VALUES.



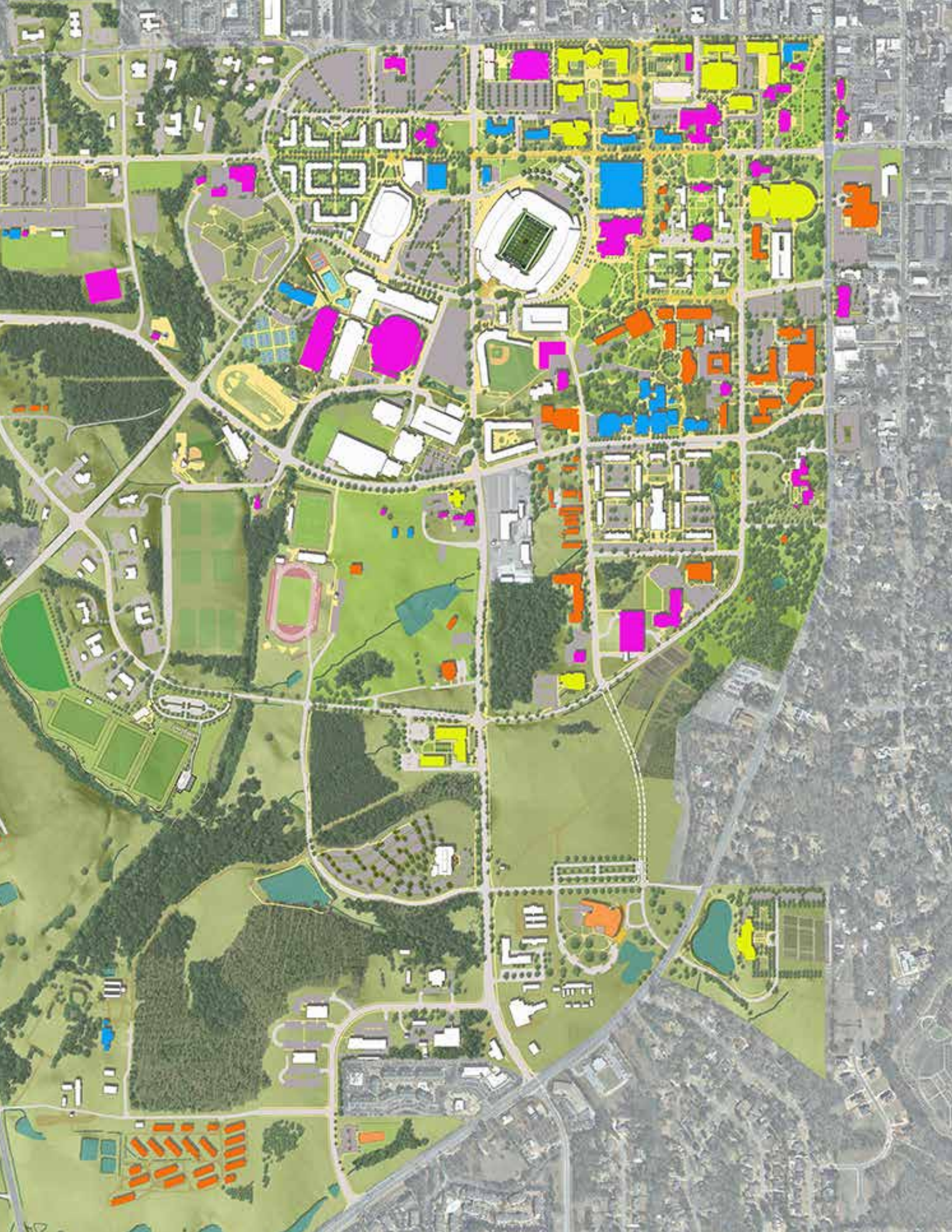
**ZONE 1**

**ZONE 2**

**ZONE 3**

**ZONE 4**







Facilities Management celebrated its veterans on Nov. 12 with a brunch in their honor. At left, Capt. Paul Esposito, retired from the U.S. Navy and Director of the university's Veterans Resource Center, was on hand to celebrate with the veterans speaking to them about the importance of veterans to the Auburn University ecosystem.



Dozens of jobseekers showed for a job fair held at Facilities Building 1 on Nov. 8. Several groups were on hand to show where they had needs and provided seekers with information on how to be considered.

**FACILITIES MANAGEMENT  
GOLF TOURNAMENT**  
*Scramble at the Auburn  
University Club*

**THURSDAY, DEC. 20**  
at the Auburn University Club on  
Yarbrough Farms Boulevard.  
Tee off at 8:30 AM.

Sign up by **Monday, Dec. 17**, by  
calling Darrel High at (334) 707-7355.  
Cost is \$40 per person.

Long Drive and Closest to the Pin on all  
four Par 3s, with awards to be presented  
at end of play.



At left, Greenhouse Coordinator Britt Foster celebrates another win during the Landscaping annual chili cook off. Facilities employees celebrated the event with a hot bowl of chili and plenty of laughs following the event.