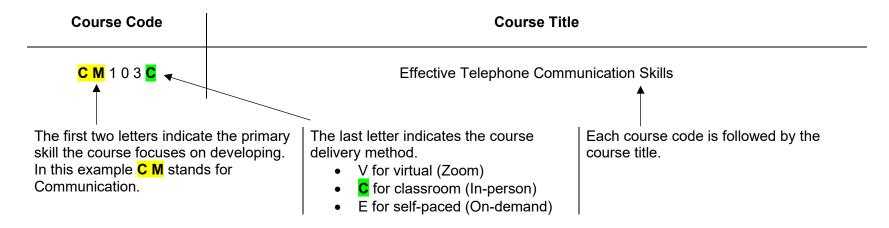


Learner's Guide

Elevate the Learning Experience

Understanding ElevatED Course Codes



Note: Course codes that end in E are self-paced (or on-demand). Instructors will not receive any notifications for these courses.

ElevatED Quick Glossary

Course: This is the course that is offered semesterly. For example, Effective Telephone Communication Skills.

Session: Formerly called "offerings", these are the dates courses will be offered. For example, Effective Telephone Communication Skills has two sessions, one in October and one in November.

Learner: Any individual enrolled in a learning event at Auburn University or A U M.

Instructor: Formerly "facilitators", all individuals who partner with HRD to deliver courses to Learners.



Technical Guidelines

Windows/Android

Windows Desktop	Windows Laptop	Android [Not Recommended]
 64-bit OS Windows 10 Pro or Windows 11 Chrome (latest version) [Recommended] 22-inch monitor External or Integrated speakers External or Integrated camera External or Integrated microphone 	 64-bit OS Windows 10 Pro or Windows 11 Chrome (latest version) [Recommended] Integrated screen External or Integrated speakers External or Integrated camera External or Integrated microphone 	 Version 12 or 13 Chrome for Android

Mac/Apple

Mac Desktop	Mac Laptop	iOS [Not Recommended]
 macOS Monterey 12.6 or macOS Big Sur 11.7 Chrome (latest version) [Recommended] Safari (latest version) 22-inch monitor External or Integrated speakers External or Integrated camera External or Integrated microphone 	 macOS Monterey 12.6 or macOS Big Sur 11.7 Chrome (latest version) [Recommended] Safari (latest version) Integrated screen External or Integrated speakers External or Integrated camera External or Integrated microphone 	 Version 15 or 16 Chrome for iOS Safari for iOS

Important Note

Until further notice, it is not recommended to use mobile devices to access training sessions or materials in ElevatED.

Need Technical Help?

For assistance with technical support issues involving Internet browsers, password lockouts, video quality, etc. contact the OIT Service Desk.

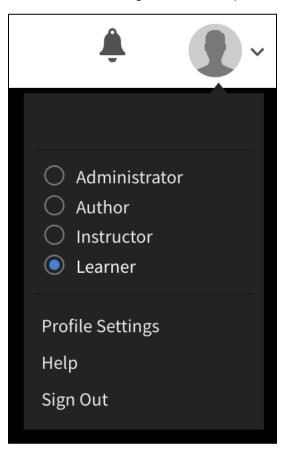


Profile

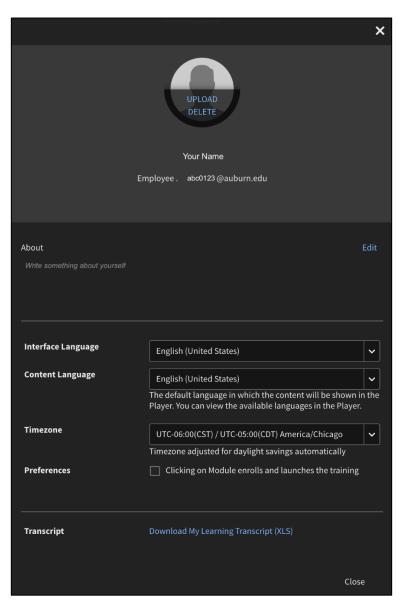
Profile Settings

To access your information and profile click on the profile icon in the top right of your screen. Everyone will be assigned the Learner role, but some will have roles as managers, instructors, and authors.

Select Profile Settings from the dropdown.







About

Here you can click Upload or Delete to add or delete a photo. You can also click Edit to write a little about yourself. We recommend adding your job title. Remember, everyone at Auburn University and A U M will be able to see what you add here.

Interface and Content Language

English is currently the only language supported.

Timezone

Set your timezone to Central Time by selecting U T C - 0 6 : 0 0 (C S T) / U T C - 5 : 0 0 (C D T) America / Chicago from the dropdown. You will need to scroll to access this timezone setting. (You can find it around line 57.)

Preferences

When the Preferences box is checked, anytime you click on a module within a course, it will automatically enroll and launch that course. We recommend leaving this box unchecked until you are more familiar with ElevatED. This can always be updated later.

Transcript

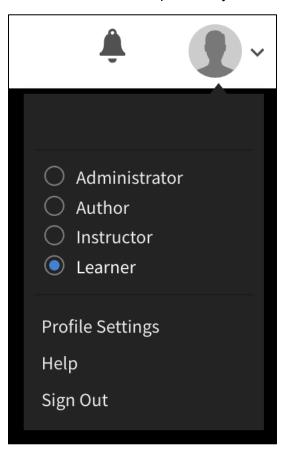
You can click Download My Learning Transcript (X L S) to download an excel version of your learning history. You will receive a bell notification (at the top right of your screen) when your transcript is available for download.

Note that your transcript should include your learning history from January 1, 2017 to October 21, 2022 in Fast-Train.



Help

Any Help button goes straight to the Adobe Learning Manager User Guide. ElevatED is hosted on Adobe Learning Manager Software. From this Help button, you can find answers to most questions about how the platform operates.





Just click Learner here on the left side of the Help guide.



You can also get access to the Adobe Learning Manager User Guide from the Help button at the footer of ElevatED.



ElevatED Footer Resources

Help

Access the Adobe Learning Manager User Guide. ElevatED is hosted on Adobe Learning Manager software platform.

Contact Admin

Email us at <a href="https://example.com/https

HRD Schedule

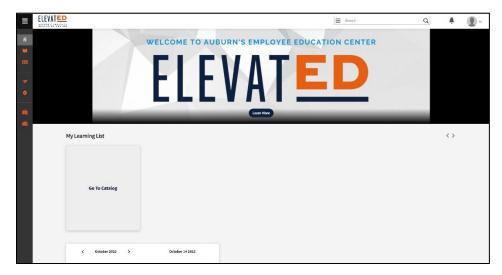
Visit our classroom and virtual course schedule updated semesterly.

Request an Accommodation

Submit a request for an accommodation.

Home Page

Your home page is where you will land when you enter the system as a Learner.





My Learning List

This space will start to populate once you enroll in a course. These are your In Progress courses.



Calendar

The calendar shows in-person and virtual sessions available to you by date.





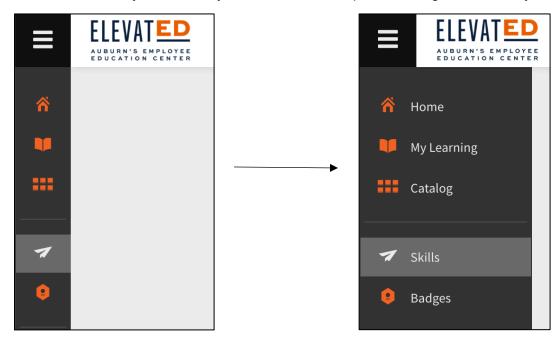
Browse by Catalog

Everyone will have access to the HR Development catalog, but some of you will have specific catalogs based on your department with learning options just for you!



Navigation Menu

On the left side of your screen, you will be able to expand a Navigation Menu by hovering on the orange icons.





Home

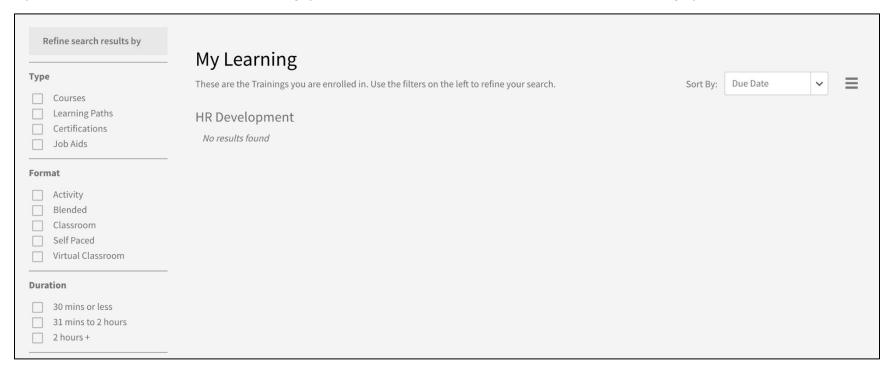
The home icon on the Navigation Menu will return you to your Home Page.

My Learning

You can access the My Learning page from the My Learning icon on the Navigation Menu. These are the courses you are enrolled in. This will begin to populate as you enroll in courses.

You can use different filters on the left of your screen to search for specific courses you're already enrolled in and sort them catalog, type, format, duration, skills, tags, and completion status.

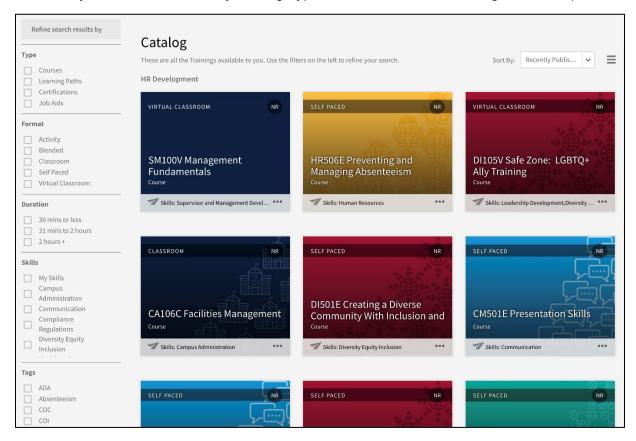
If you have access to more than one catalog, you will also be able to sort courses based on the catalogs you have access to, as well.





Catalogs

You can access your catalogs from the Catalogs icon on the Navigation Menu. These are all the courses available to you. Use filters to narrow your search and sort by catalog, type, format, duration, skills, tags, and completion status.



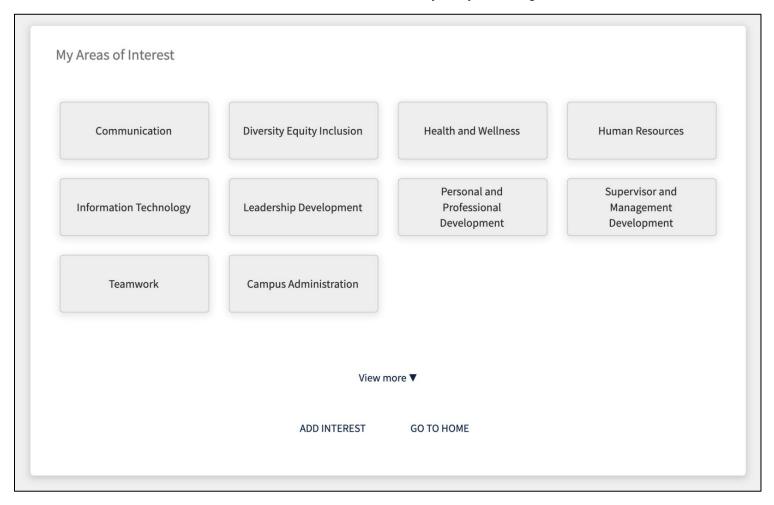
Archived

You may notice an Archive at the bottom of your Catalog page. These are historical courses migrated to ElevatED from Auburn's former learning management system, Fast-Train. Most of these courses will no longer be available to take, but the archive stores them here and on your transcript.



Skills

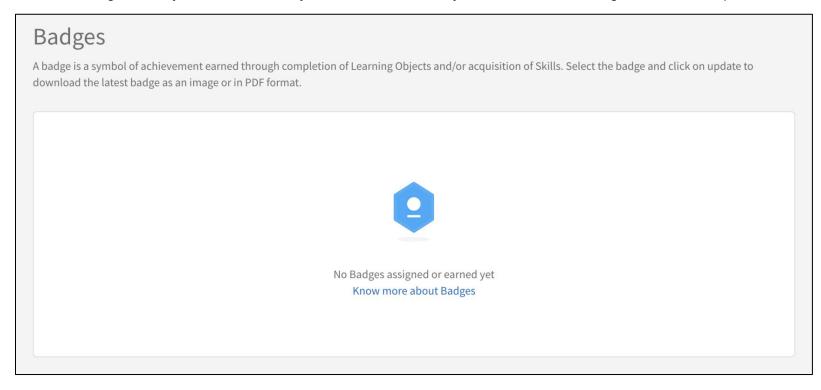
You can choose and update your areas of interest at any time by clicking on the Skills icon in your Navigation Menu. Choose your areas of interest and receive information that is more focused to you by selecting from the skills list.





Badges

You can access Badges from the Badges icon on the Navigation Menu. Badges can be earned for skills you have trained for and achieved. Badges allow you to show others your achievements. Stay tuned for more on Badges as we develop this section.

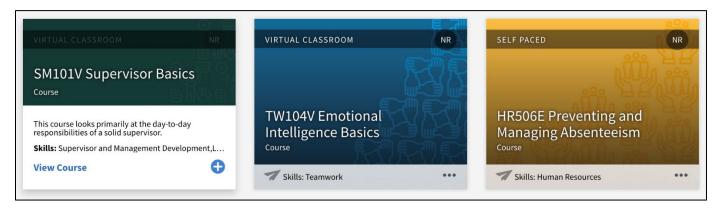




Enrolling in a Virtual or Classroom Session

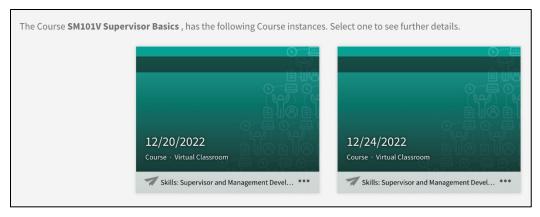
Course Cards

Browse your catalog(s), use filters, or the search bar at the top of your screen to find courses that interest you. Course cards indicate the method of delivery (Virtual, Classroom, or Self-Paced), the course code, title, and a brief course description tells you a little about a course if you hover your cursor over the card. Click on the card to select the course.



How to Enroll

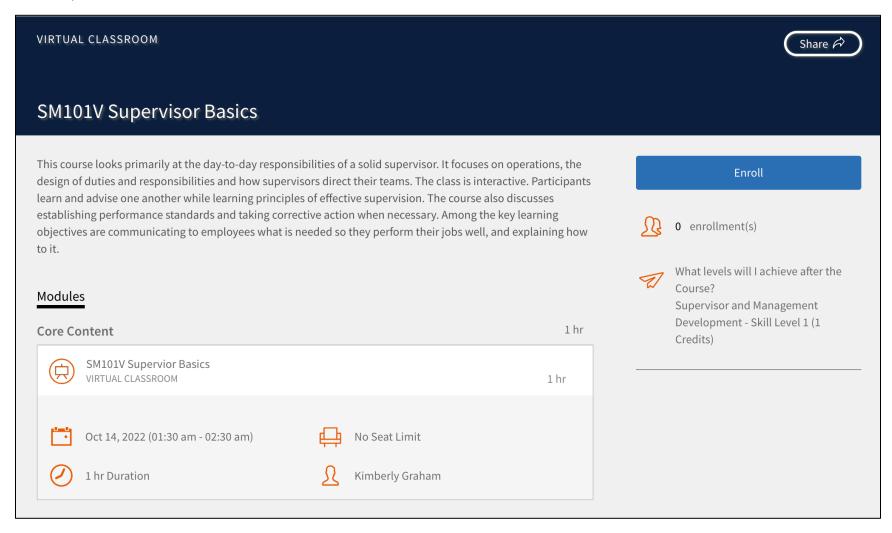
When selecting a course from the catalog. if there is more than one session date available in a semester for a course, you will be able to choose your preferred date. Select the card with the session date you would like to attend.





Once you've selected a course, you'll be taken to that course's information page. Under Modules, you'll be able to see the Core Content card. This includes session details: date, seat limit, location, duration, and instructor.

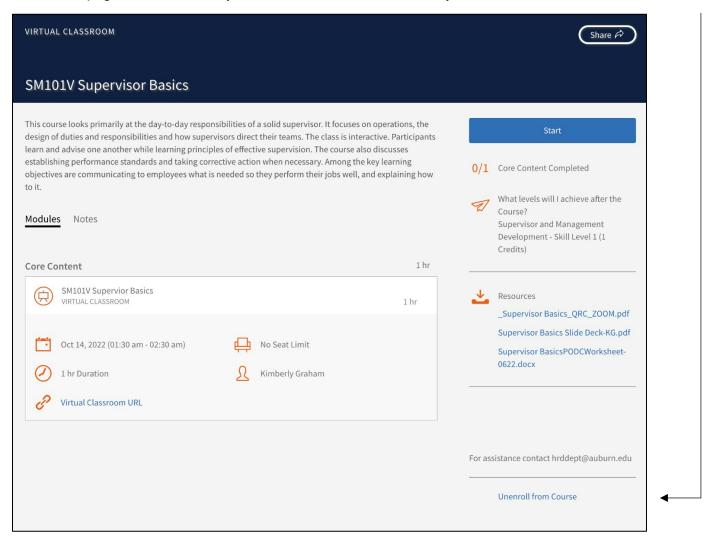
To enroll, click the blue Enroll button.





How to Unenroll

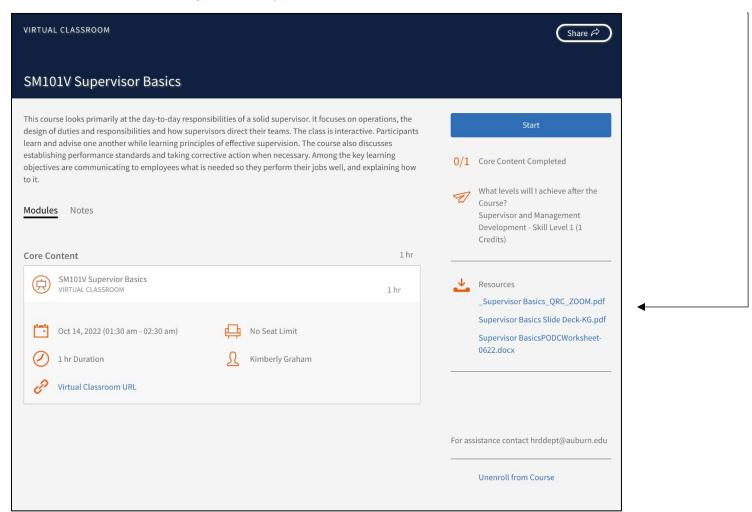
After enrolling, if you need to cancel your enrollment for any reason, you can click Unenroll from Course on the bottom right-side of the Course page. With ElevatED you can unenroll as late as the day of the class.





Accessing Materials

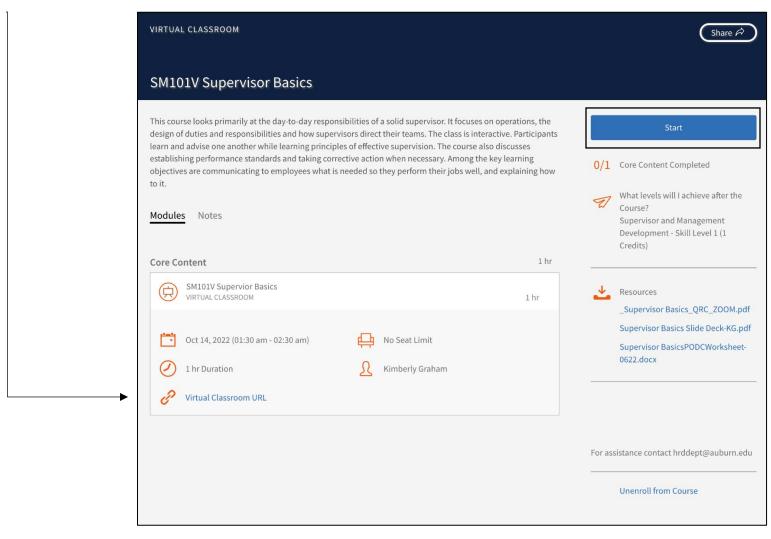
If you would like to print materials for a session, you can access those from the Resources on the right-hand side of the Course page if an instructor has provided them. Unless an Accommodation Request is approved, printed materials will not be available in the classroom so be sure to bring them with you.





Accessing Virtual Session URLs

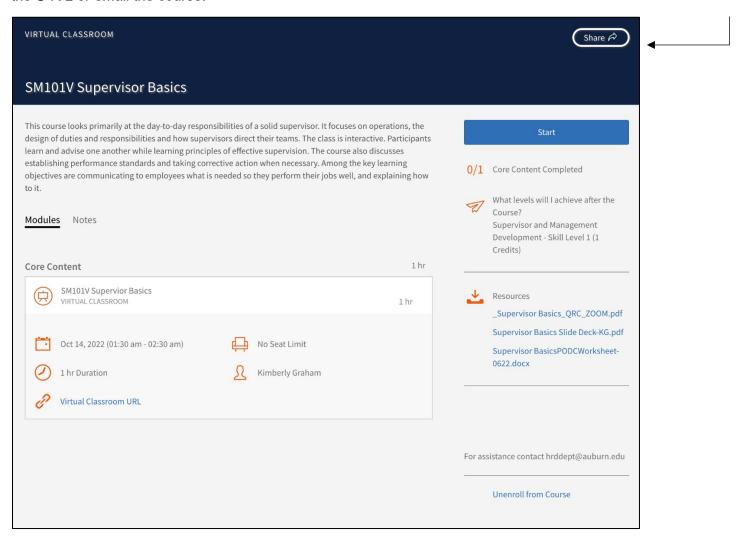
If you are attending a virtual session, a U R L will appear in the location section of the Core Content card. This U R L will be active 15 minutes before your session begins. The Start button will also take you into a Virtual course.





Sharing a Course with Others

Took a course and loved it?! Now you can share it with others by clicking the Share icon at the top right of your screen. You can copy the URL or email the course.

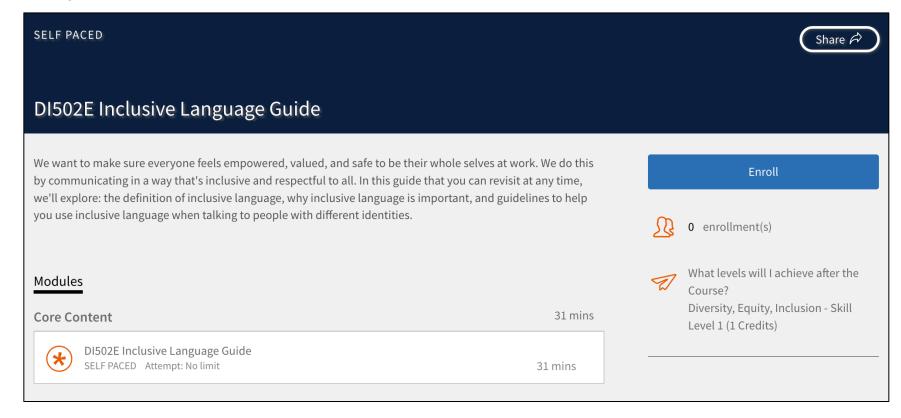




Enrolling in a Self-Paced Course

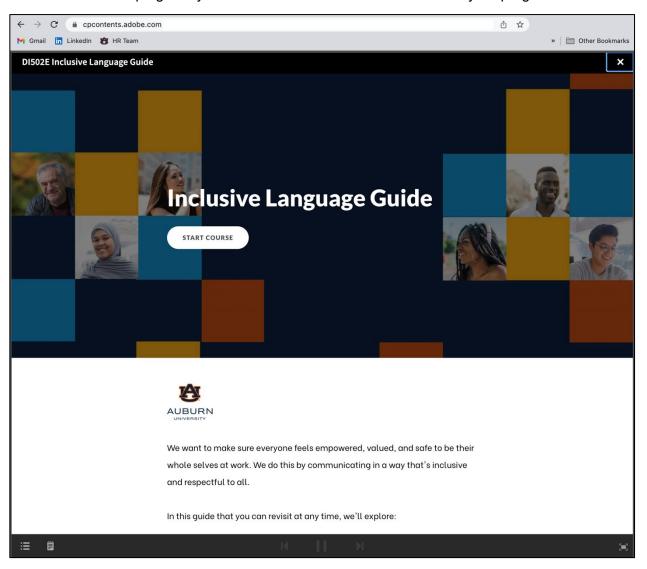
Self-paced courses will also have a Course Content card.

Clicking the Enroll button will launch the course in ElevatED.



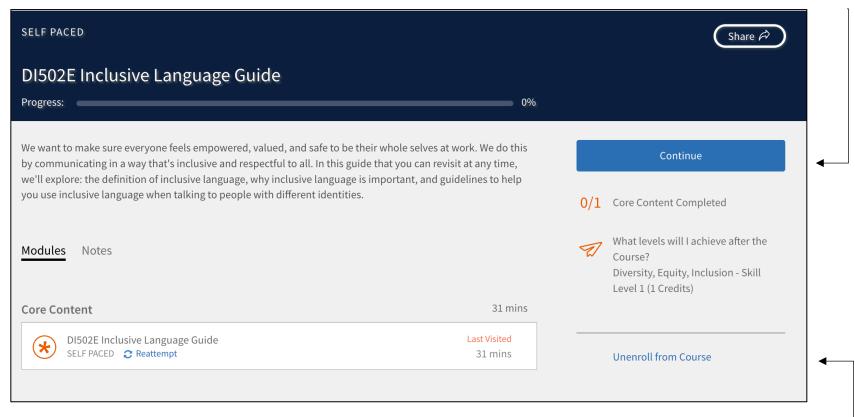


Click the X in the top right of your screen to close the course and save your progress.





After enrolling, you can return to self-paced courses anytime by selecting the Continue button or Reattempt under Core Content.



You can unenroll from a self-paced course by clicking Unenroll from Course or select the blue Continue button to continue your progress.



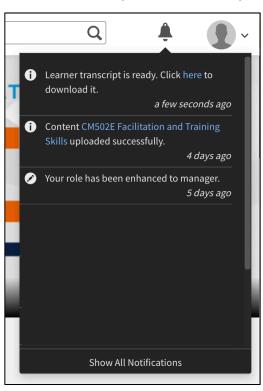
Notifications

Bell Notifications

The Bell icon next to your Profile icon shows your notifications. When you have a notification, a red circle will appear on the Bell.



Clicking on the Bell will show you a dropdown list of notification highlights. You might receive notifications for things like enrolling in a course, completing a course, earning a badge, providing feedback, or when your transcript is ready for download.



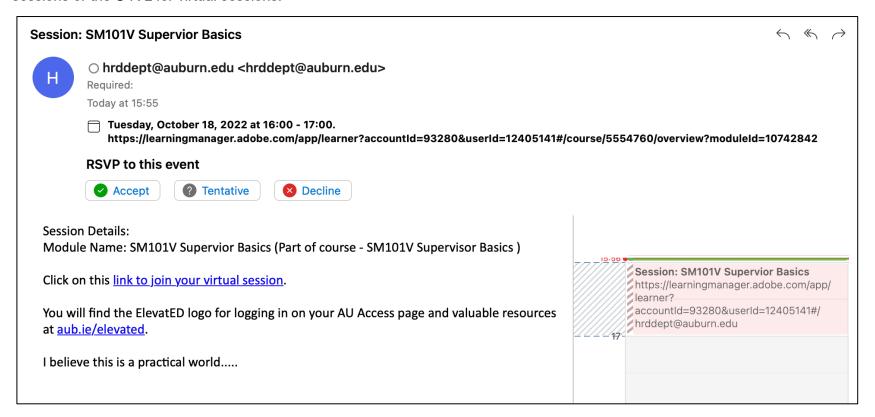


Email Notifications

When you enroll in an in-person classroom or virtual session, you will receive email notifications.

Outlook Calendar Invitation for Classroom and Virtual Sessions

The Calendar Invitation will include the location of your course session. This will be either the address for in-person classroom sessions or the URL for virtual sessions.





Course Enrollment for Classroom and Virtual Sessions

You will receive a course enrollment confirmation email for classroom and virtual sessions.

Course Enrollment

Hello

You have successfully enrolled into the course **SM101V Supervisor Basics**.

You will find the ElevatED logo for logging in on your AU Access page and valuable resources at aub.ie/elevated.

Thanks and War Eagle!

Auburn Human Resource Development

Contact hrddept@auburn.edu for questions or to request accommodations.



Course Completion Emails

Completed Course

Upon completion of a self-paced, classroom, or virtual course, you will receive a Course Completed email.

course completed

Hello

Congratulations!

You have successfully completed the course <u>SM101V Supervisor Basics</u> on Tue Oct 18 2022.

You will find the ElevatED logo for logging in on your AU Access page and valuable resources at aub.ie/elevated.

Thanks and War Eagle!

Auburn Human Resource Development

 $Contact \ \underline{hrddept@auburn.edu} \ for \ questions \ or \ to \ request \ accommodations.$



Feedback Request

Upon completion of a course, you will also receive a Course Feedback email. Clicking on the Course Feedback hyperlink in the email will take you to a brief course feedback form.

Feedback Request

Hello

Your <u>feedback</u> for the course <u>SM101V Supervisor Basics</u> is still pending. You completed the course on Tue Oct 18 2022.

Please sign in to Adobe Learning Manager to review further details and provide feedback.

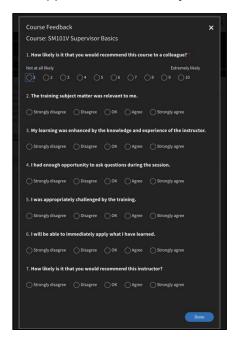
Thanks and War Eagle!

Auburn Human Resource Development

Contact hrddept@auburn.edu for questions or to request accommodations.



We appreciate and value your feedback because it is important to continuing assessment of training and development needs.



Questions or Concerns

Visit <u>aub.ie/elevated</u> for more quick tips and ElevatED updates.

For any questions or issues with course content, navigating ElevatED, or accessing H R D websites, reach out to H R D at <a href="https://hrtd.navigating-

Accessibility Accommodations

H R D is committed to creating a learning environment that meets the needs of its diverse employee population and we will work with all H R D Instructors to ensure Learner accommodations are honored. If you require an accommodation, please fill out this Accommodations Request form at least one week prior to the course you would like to take.

*As ElevatED grows and we receive your feedback, the platform is subject to change.