

## Technical Guidelines

### Windows/Android

| Windows Desktop   | Windows Laptop  | Android <b>[Not Recommended]</b>   |
|---|---|--|
| <ul style="list-style-type: none"> <li>• 64-bit OS</li> <li>• Windows 10 Pro or Windows 11</li> <li>• Chrome (latest version) <b>[Recommended]</b></li> <li>• 22-inch monitor</li> <li>• External or Integrated speakers</li> <li>• External or Integrated camera</li> <li>• External or Integrated microphone</li> </ul> | <ul style="list-style-type: none"> <li>• 64-bit OS</li> <li>• Windows 10 Pro or Windows 11</li> <li>• Chrome (latest version) <b>[Recommended]</b></li> <li>• Integrated screen</li> <li>• External or Integrated speakers</li> <li>• External or Integrated camera</li> <li>• External or Integrated microphone</li> </ul> | <ul style="list-style-type: none"> <li>• Version 12 or 13</li> <li>• Chrome for Android</li> </ul> |

### Mac/Apple

| Mac Desktop  | Mac Laptop   | iOS <b>[Not Recommended]</b>   |
|--|--|--|
| <ul style="list-style-type: none"> <li>• macOS Monterey 12.6 or macOS Big Sur 11.7</li> <li>• Chrome (latest version) <b>[Recommended]</b></li> <li>• Safari (latest version)</li> <li>• 22-inch monitor</li> <li>• External or Integrated speakers</li> <li>• External or Integrated camera</li> <li>• External or Integrated microphone</li> </ul> | <ul style="list-style-type: none"> <li>• macOS Monterey 12.6 or macOS Big Sur 11.7</li> <li>• Chrome (latest version) <b>[Recommended]</b></li> <li>• Safari (latest version)</li> <li>• Integrated screen</li> <li>• External or Integrated speakers</li> <li>• External or Integrated camera</li> <li>• External or Integrated microphone</li> </ul> | <ul style="list-style-type: none"> <li>• Version 15 or 16</li> <li>• Chrome for iOS</li> <li>• Safari for iOS</li> </ul> |

### Important Note

Until further notice, it is not recommended to use mobile devices to access training sessions or materials in ElevatED.

### Need Technical Help?

For assistance with technical support issues involving Internet browsers, password lockouts, video quality, etc. contact the [OIT Service Desk](#).