

Coord, Housing Operations

JOB INFORMATION	
Job Code	AD59
Job Description Title	Coord, Housing Operations
Pay Grade	SR05
Range Minimum	\$35,390
33rd %	\$40,110
Range Midpoint	\$42,470
67th %	\$44,830
Range Maximum	\$49,550
Exemption Status	Exempt
Approved Date:	1/1/1900 12:00:00 AM
Legacy Date Last Edited	11/10/2022

JOB FAMILY AND FUNCTION

Job Family: Student Resources

Job Function: Student Housing & Residence Life

JOB SUMMARY

Reporting to the Assistant Director, Housing Operations, the Coordinator of Housing Operations coordinates the day-to-day functions of the housing operations unit of University Housing. This includes access management, safety and security, space management, and summer operations. Additionally, this position coordinates the department's fire drills and directly supervises the conference assistance program and support services team. This position may serve in an on-call capacity.

RESPONSIBILITIES

- Coordinates the daily operations of building access management. This includes managing card access to all residence halls for students, staff, campus partners, vendors, and guests and decisions regarding issuing replacement keys and lock changes. Ensures compliance with all security and safety regulations and policies. This includes issuing access appropriately and auditing systems to ensure compliance with applicable policies.
- Coordinates and oversees the department's safety and security efforts alongside the Assistant Director. This includes managing the residence hall's fire-drill schedule, coordinating security camera replacement/upgrades, and overseeing the Key Track systems.
- Provides supervision to the Housing Operations Graduate Assistant(s), the summer conference assistant program, and the student worker(s) support services team. This includes recruiting, selecting, training, and evaluating summer camp staff, including graduate students and student workers.
- Coordinates summer camp assignments, check-in/check-out summer camp process, and works directly with each camp's point of contact regarding their summer camp experience. This includes utilizing StarRez to ensure camps are appropriately charged for spaces reserved.
- Serves on the campus-wide event management committee. This includes managing the event spaces controlled by University Housing, reviewing event requests, and making independent decisions regarding approval or denial.
- Acts as the Auburn University Housing point of contact for facility-related issues in the residence halls. Determines when an emergency or temporary room change is warranted based on a facility issue. Makes decisions in the absence of the Assistant Director of Housing Operations.
- May perform other duties as assigned.

SUPERVISORY RESPONSIBILITIES

Supervisory Responsibility May supervise employees but supervision is not the main focus of the job.

MINIMUM QUALIFICATIONS

To be eligible, an individual must meet all minimum requirements which are representative of the knowledge, skills, and abilities typically expected to be successful in the role. For education and experience, minimum requirements are listed on the top row below. If substitutions are available, they will be listed on subsequent rows and may only to be utilized when the candidate does not meet the minimum requirements.

MINIMUM EDUCATION & EXPERIENCE							
Education Level	Focus of Education		Years of Experience	Focus of Experience			
Bachelor's Degree	No specific discipline.	And	3 years of	Experience in coordinating student housing operations or property management.			

MINIMUM KNOWLEDGE, SKILLS, & ABILITIES

Knowledge of best practices of student housing operations related to access management, safety and security, space management, summer or camp operations.

Knowledge and understanding of NCAA regulations, Americans with Disabilities (ADA), the Fair housing Act (FHA), the Clery Act, FERPA, and HIPPA.

MINIMUM LICENSES & CERTIFICATIONS						
Licenses/Certifications	Licenses/Certification Details	Time Frame	Required/ Desired			
None Required.						

PHYSICAL DEMANDS & WORKING CONDITIONS

Physical Demands Category: Other

PHYSICAL DEMANDS							
Physical Demand	Never	Rarely	Occasionally	Frequently	Constantly	Weight	
Standing				Χ			
Walking				X			
Sitting					Х		
Lifting	Х						
Climbing		X					
Stooping/ Kneeling/ Crouching		X					
Reaching			X				
Talking					X		
Hearing					X		
Repetitive Motions				X			
Eye/Hand/Foot Coordination				X			

WORKING ENVIRONMENT							
Working Condition	Never	Rarely	Occasionally	Frequently	Constantly		
Extreme cold			X				
Extreme heat			X				
Humidity			X				
Wet			X				
Noise			X				

WORKING ENVIRONMENT							
Working Condition	Never	Rarely	Occasionally	Frequently	Constantly		
Hazards			X				
Temperature Change			X				
Atmospheric Conditions			X				
Vibration			X				

Vision Requirements:

Ability to see information in print and/or electronically.