

# Mgr, Facilities Training

JOB INFORMATION				
Job Code	EB29			
Job Title	Mgr, Facilities Training			
Pay Grade	HR10			
Range Minimum	\$54,800			
33rd %	\$67,600			
Range Midpoint	\$74,000			
67th %	\$80,400			
Range Maximum	\$93,200			
Exemption Status	Exempt			
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Legacy Date Last Edited	2/20/2019			

JOB FAMILY AND FUNCTION		
Job Family:	Human Resources	
Job Function:	Training & Development	
EEO Position Group	63C - Prof w/Other Spec GM>64625	

#### **JOB SUMMARY**

Manages, coordinates, and delivers training programs and develops all employee development activities for the staff of Facilities Management.

#### **RESPONSIBILITIES**

- Manages, plans, and administers training and staff development programs for all Facilities employees.
   Analyzes Facilities training needs to develop new training programs and/or modify and improve existing programs. Responsible for maximizing training effectiveness through proper vendor selection, collaboration with directors and managers, and evaluation of training impact.
- Manages the Facilities Training program to include setting goals as well as tracking, selecting, and managing vendors and other training partnerships. Meets with directors to define departmental goals, tracks progress toward goals, and contacts and evaluates vendors to ensure the proper training is available throughout the year. Partners with Central Human Resources Development, the Office of Continuing Education, and other internal and external stakeholders to fully leverage training and development opportunities for Facilities employees.
- Creates and manages Facilities Training processes and procedures. Develops training project plans and manages established timelines and budgets for the development and delivery of training and development programs as well as other organizational development initiatives.
- Implements Facilities' internal talent pipeline training programs to ensure continuous flow of adequately trained employees for skilled trades occupations including mechanical training programs. Develops and implements technical training programs for professional staff including design and construction employees, Architects, Engineers, Estimators, Designers, Construction Managers, and Project Managers.
- Responsible for measuring the impact and effectiveness of training programs through various methods such as employee surveys, employee and supervisor interviews, and job shadowing to evaluate training application on the job. Provides recommendations for skills and knowledge retention and measurements to drive connection between training and organizational skills.
- Provides relevant training metrics for all Facilities Training programs throughout the year including monthly, quarterly, and annual reports summarizing the number of training attendees, evaluation feedback, training by hours, training by shop, number of trainings held, etc. Presents reports to leadership and provides recommendations for training improvements while ensuring the optimal balance between time spent in training and time on the job.

#### **RESPONSIBILITIES**

- Plans and designs the Facilities training calendar and partners with Facilities IT to make it viewable on the Facilities website with the ability to register for courses online. Meets with stakeholders to plan training for each year to assure the type of frequency and location of training courses fit the needs of all shops and departments. Implements the Facilities training education and certification vendor listing and catalog to allow each employee to attend training sessions provided by the vendor which best fits the needs of the employee in the department.
- Acts as a strategic partner with Facilities directors and managers in the development of Facilities employees through the AU performance review/management process. Demonstrates strong interpersonal and influential skills in dealing with all levels of management, develops relationships within the organization, and leverages the formal and informal organizational structure to assist in goal achievement.
- Manages and tracks all training education and certification requirements for all jobs housed in Facilities.
   Tracks and reports trainings and certificates for all Facilities employees.
- May perform other related duties as assigned.

#### SUPERVISORY RESPONSIBILITIES

Supervisory Responsibility

Full supervisory responsibility for other employees is a major responsibility and includes training, evaluating, and making or recommending pay, promotion or other employment decisions.

## **MINIMUM QUALIFICATIONS**

To perform this job successfully, an individual must be able to perform the minimum requirements listed below, which are representative of the skill, and/or ability required.

MINIMUM EDUCATION & EXPERIENCE					
Education Level	Focus of Education		Years of Experience	Focus of Experience	
Bachelor's Degree	No Specific Discipline.	And	5 years of	Experience in progressively increasing levels of responsibility related to planning and implementing staff training and workforce development programs and initiatives.  At least two years of experience with demonstrated responsibility and accountability of project administration, building and aligning project initiatives and effectively implementing programs with clear results.	

## MINIMUM KNOWLEDGE, SKILLS, & ABILITIES

Knowledge of training principles and methods for curriculum and training, teaching and instruction.

MINIMUM LICENSES & CERTIFICATIONS					
Licenses/Certifications	Licenses/Certification Details	Time Frame	Required/ Desired		
None Required.					

## PHYSICAL DEMANDS & WORKING CONDITIONS

### **Vision Requirements:**

Ability to see information in print and/or electronically.