

| JOB INFORMATION | |
|-------------------------|-----------------------|
| Job Code | MA32 |
| Job Description Title | Assoc Database Admin |
| Pay Grade | IT06 |
| Range Minimum | \$52,860 |
| 33rd % | \$65,190 |
| Range Midpoint | \$71,360 |
| 67th % | \$77,520 |
| Range Maximum | \$89,860 |
| Exemption Status | Exempt |
| Approved Date: | 11/25/2019 4:30:08 PM |
| Legacy Date Last Edited | 11/8/2019 |

JOB FAMILY AND FUNCTION

| Job Family: | Information Technology |
|---------------|-------------------------|
| Job Function: | Database Administration |

JOB SUMMARY

Under close supervision, assists with maintaining, backing-up, and optimizing the University's physical, relational, and object-oriented database resources across multiple platforms and computing environments while helping to ensure high levels of data quality. Performs work that is generally routine in nature, seeking assistance when guidelines are inadequate, significant deviations are proposed, or when unanticipated problems arise. Responsible for simple database and application troubleshooting as it relates to databases or the Banner platform.

RESPONSIBILITIES

- Installs, configures, monitors, maintains, and performance-tunes production and non-production databases. Applies methodologies for the ongoing assessment of database performance with guidance and support.
- Monitors and responds to database incidents including, but not limited to, backup, recovery, tablespace
 allocation, performance, security access constraints, account operations, nightly job processing, and physical
 hardware issues while seeking assistance from coworkers and management when unexpected issues arise.
- Assists with security of databases and Banner through the pre-established security request/approval framework. Monitors and maintains Banner related systems not covered by other OIT support teams. Performs code migrations via approved migration process.
- Assists with, upgrades, and maintains various Banner related applications including, but not limited to, Evisions Suite, Form Fusion, Banner SSB/INB, Etranscripts, ESM, Jenkins, and Weblogic Middleware. Implements scheduled software upgrades using instructions written by more senior coworkers.
- Assists internal and external clients with troubleshooting database connectivity and data related issues. Requests firewall rules to enable client connectivity where appropriate.
- Performs simple scripting and analysis and troubleshooting on existing simple script. Implements upgrades and software operations based on pre-written command line instructions to accomplish technical objectives.
- Performs other related duties as assigned by the supervisor.

SUPERVISORY RESPONSIBILITIES

Supervisory Responsibility

May be responsible for training, assisting or assigning tasks to others. May provide input to performance reviews of other employees.

MINIMUM QUALIFICATIONS

To be eligible, an individual must meet all minimum requirements which are representative of the knowledge, skills, and abilities typically expected to be successful in the role. For education and experience, minimum

requirements are listed on the top row below. If substitutions are available, they will be listed on subsequent rows and may only to be utilized when the candidate does not meet the minimum requirements.

MINIMUM EDUCATION & EXPERIENCE

| Education Level | Focus of Education | | Years of Experience | Focus of Experience | |
|-----------------------|--|-----|---------------------------|---|----|
| Bachelor's Degree | No specific discipline. Degree in IT or related field preferred. | And | 0 years of | Relevant IT experience with relational database management systems or database development. Experience in Oracle Enterprise Management and SQL Development. | Or |
| Associate's Degree | No specific discipline. Degree in IT or related field preferred. | And | 4 years of | Relevant IT experience with relational database management systems or database development. Experience in Oracle Enterprise Management and SQL Development. | Or |
| High School | High School/GED general education | And | 8 years of | Relevant IT experience with relational database management systems or database development. Experience in Oracle Enterprise Management and SQL Development. | |

Substitutions Allowed for Yes Education

Substitution allowed for Education: When a candidate has the required experience, but lacks the required education, they may normally apply additional relevant experience toward the education requirement, at a rate of two (2) years relevant experience per year of required education.

MINIMUM KNOWLEDGE, SKILLS, & ABILITIES

| Basic understanding of server infrastructure and operating systems including Windows and Linux, including the ability to navigate and operate in a command line only environment. | And |
|---|-----|
| Basic understanding of networking, firewalls, and load-balancing. | And |
| Knowledge of database queries, theory, design. | And |
| Knowledge of structured query language (SQL), such as Transact-SQL or SQL/PSM. | And |
| Proficient in operating systems (e.g., Windows or Linux). | And |
| Excellent communications skills both written and verbal. | And |
| SQL databases | And |
| Strong technical aptitude and computer skills. | |

Strong technical aptitude and computer skills.

MINIMUM LICENSES & CERTIFICATIONS Licenses/Certifications Licenses/Certification Details Time Frame Required/ Desired None Required. Image: Certification Details Image: Certification Detai

PHYSICAL DEMANDS & WORKING CONDITIONS

Physical Demands Category: Other

| PHYSICAL DEMANDS | | | | | | | | |
|------------------|-------|--------|--------------|------------|------------|--------|--|--|
| Physical Demand | Never | Rarely | Occasionally | Frequently | Constantly | Weight | | |
| Standing | | | Х | | | | | |
| Walking | | | Х | | | | | |
| Sitting | | | | | Х | | | |

PHYSICAL DEMANDS

| Physical Demand | Never | Rarely | Occasionally | Frequently | Constantly | Weight |
|-------------------------------|-------|--------|--------------|------------|------------|--------|
| Lifting | Х | | | | | |
| Climbing | | Х | | | | |
| Stooping/ Kneeling/ Crouching | | Х | | | | |
| Reaching | | | Х | | | |
| Talking | | | | | Х | |
| Hearing | | | | | Х | |
| Repetitive Motions | | | Х | | | |
| Eye/Hand/Foot Coordination | | | Х | | | |

WORKING ENVIRONMENT

| Working Condition | Never | Rarely | Occasionally | Frequently | Constantly |
|------------------------|-------|--------|--------------|------------|------------|
| Extreme cold | | Х | | | |
| Extreme heat | | Х | | | |
| Humidity | | Х | | | |
| Wet | | Х | | | |
| Noise | | Х | | | |
| Hazards | | Х | | | |
| Temperature Change | | Х | | | |
| Atmospheric Conditions | | Х | | | |
| Vibration | | Х | | | |

Vision Requirements:

Ability to see information in print and/or electronically.